



# ONTARIO PERIANESTHESIA NURSES ASSOCIATION

## **Privacy Policy**

OPANA is committed to keeping your personal information safe and secure. Unless otherwise specified, we do not use your personal information for anything other than the purpose it was intended.

## **Online Registration**

The information collected on the online registration form is stored briefly on the Web server before it is transferred to our internal membership database when your membership is processed. The online registration form is SSL encrypted to protect your confidential information.

## **Order Forms**

Online orders for OPANA Standards of Practice and other materials that require payment are stored in a database. Credit Card information is collected by a third-party, Internet Secure, through an SSL encrypted Internet connection. Credit Card information is not stored by OPANA.

Please see [Internet Secure's Privacy Policy](http://www.internetsecure.com/privacy.html) for more information:

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## **OPANA's Refund Policy**

No Refund on OPANA memberships once received by OPANA.

No Refunds will be given on the purchase of OPANA's Practice Standards once shipped by OPANA to the purchaser.

Refunds on Conference Registrations are refundable up to 15 days prior to Conference dates, minus \$35.00 administration fee. Notification of request for refund must be received in writing prior to the above stated 15 days prior to conference start date.

All OPANA Wear that has not been worn by the purchaser, may be returned for exchange only within 3 weeks of purchase date.